

Privacy Policy — ClassicTarot.ai

Last updated: 21 September 2025

Who we are

ClassicTarot.ai (“we”, “us”, “our”) is operated by **Pablo Fernandez** as an independent business. We are the **data controller** for personal data processed via ClassicTarot.ai.

Email: info@classictarot.ai

Address: Södra Ligården 12, 425 30, Hisings Kärra, Gothenburg, Sweden

No account, no login

ClassicTarot.ai can be used **without creating an account**. We do **not** provide or require logins, and we do **not** maintain user profiles.

We do not store your readings

- Reading content (your questions, card draws, interpretations) is **processed ephemerally** to generate and display the result.
- **We do not collect, store, or retain reading content** on our servers or databases.
- Once your web browser is closed, the reading is **gone** from ClassicTarot.ai.
- If you ask to receive the reading by email, it is delivered to **your** mailbox; we still **do not keep a copy** beyond what’s technically required to send the email.

Data we collect

- **Contact details (required):** name and email (only when you submit a reading request or contact us), to deliver your reading, send receipts, and provide support. We may also use your contact details to **inform you about new features** and send **reminders to make a new tarot reading** (see *Legal bases*).
- **Payment data:** handled by our payment provider; we do not store full card details.
- **Technical data:** basic device/browser info, IP address, and essential cookies. If used, analytics are aggregate/anonymous.

Delivery & email notice

- We **always require name and email** at checkout/request.
- Email delivery is performed on a best-effort basis via our email provider, but **email receipt cannot be guaranteed**. Filters and mailbox settings outside our control may block or divert messages.

- **The only guaranteed delivery** is the **on-screen display** in your web browser at the time of purchase/session.
- You are responsible for **providing a correct email address** and **checking your inbox and spam/junk folders** for the delivery email.

How we use your data (purposes)

- Deliver your tarot reading by email, send receipts, and provide support.
- Send service notices (e.g., delivery confirmations).
- **Our own updates & reminders (optional):** tell you about **new ClassicTarot.ai features** and send **reading reminders** (no third-party ads; we do not share your data for others' marketing).
- Maintain security, prevent misuse, and comply with legal obligations.

Legal bases (GDPR)

- **Contract** (Art. 6(1)(b)) — providing your requested reading and related support.
- **Consent** (Art. 6(1)(a)) — if you opt in to **feature updates and reading reminders**; withdraw any time via unsubscribe or email.
- **Legitimate interests** (Art. 6(1)(f)) — site security/reliability and, where applicable, limited emails about **our own similar services/features** with a simple opt-out (existing-customer soft opt-in).
- **Legal obligation** (Art. 6(1)(c)) — record-keeping and compliance.

Sharing your data

We use trusted **processors** (hosting, email delivery, analytics, payment). They act on our instructions under data-processing agreements. We **do not** sell your data and **do not** share it with third parties for their own marketing.

International transfers

If data is transferred outside your region (e.g., EEA/UK), we use lawful safeguards such as adequacy decisions or Standard Contractual Clauses.

Resending & refunds

Because reading content is **not stored** and is **ephemeral**, we cannot reproduce or resend a reading after delivery or after the browser session ends. For the same reason, **refunds are not possible once the reading has been delivered** (digital content provided immediately at your request).

EU/UK note: At checkout we ask you to confirm immediate performance and

acknowledge that you **lose the 14-day right of withdrawal once delivery starts** (required for digital content).

Retention

- **Reading content: not collected and not stored** by us.
- **Contact details (name, email):** kept while we provide your reading/support and until you unsubscribe or request deletion.
- **Transaction records: 7 years** to meet legal/accounting requirements.
We delete or anonymize data when no longer needed.

Your rights

You may request **access, correction, deletion, restriction, portability, and objection**. Where we rely on **consent**, you may withdraw it at any time. Contact **info@classictarot.ai**. You can also complain to your local authority (e.g., **IMY** in Sweden).

Cookies & analytics

We use essential cookies to make the site work. Non-essential analytics, if used, are aggregate/anonymous; you can decline via your browser or our banner (if implemented).

Children

ClassicTarot.ai is intended for users **18+** (or the age required in your country). If a child has provided personal data, contact us for deletion.

Changes to this policy

We may update this policy periodically. Material changes will be posted here. Continued use of the service means you accept the updated policy.

Contact

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